



About

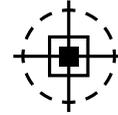
**hi level**<sup>TM</sup>

# What we do

Hi-Level designs, manufactures and installs bespoke structural steel mezzanine floors across the UK and Europe. From elegant public-facing designs to functional solutions for commercial and industrial premises, we help to optimise space as cost-efficiently as possible.

We provide a complete service, from initial quotation to all stages of mezzanine floor production including design, structural survey, Building Regulations approval, manufacture and installation.

- ✚ Wide choice of decking and composite floors designed by Structural Engineers
- ✚ Value-engineered solutions to keep costs lean and reduce environmental impact
- ✚ Ancillaries include powder coated custom colour options and full fire protection
- ✚ Floors meet all relevant quality standards - ISO 9001 and CE certified
- ✚ Full public liability insurance



## Our history

Hi-Level was founded in 1991 and our first customer was East Midlands Electricity. The first salaried employee was recruited in 1993 and they remain with the company today.

We were nominated by SEMA in 1997 as technical consultant to the Department of the Environment, Transport and Regions and we contributed to the writing of BRE Digest 437: Industrial Platform Floors.

Our first million-pound project was delivered in 2006 for a distribution warehouse in Yorkshire, and in 2014 we gained CE mark certification.

We retain a loyal workforce based in Petersfield, Hampshire. Our high calibre team includes Structural Engineers, Project Managers, Surveyors and Structural Detailers.

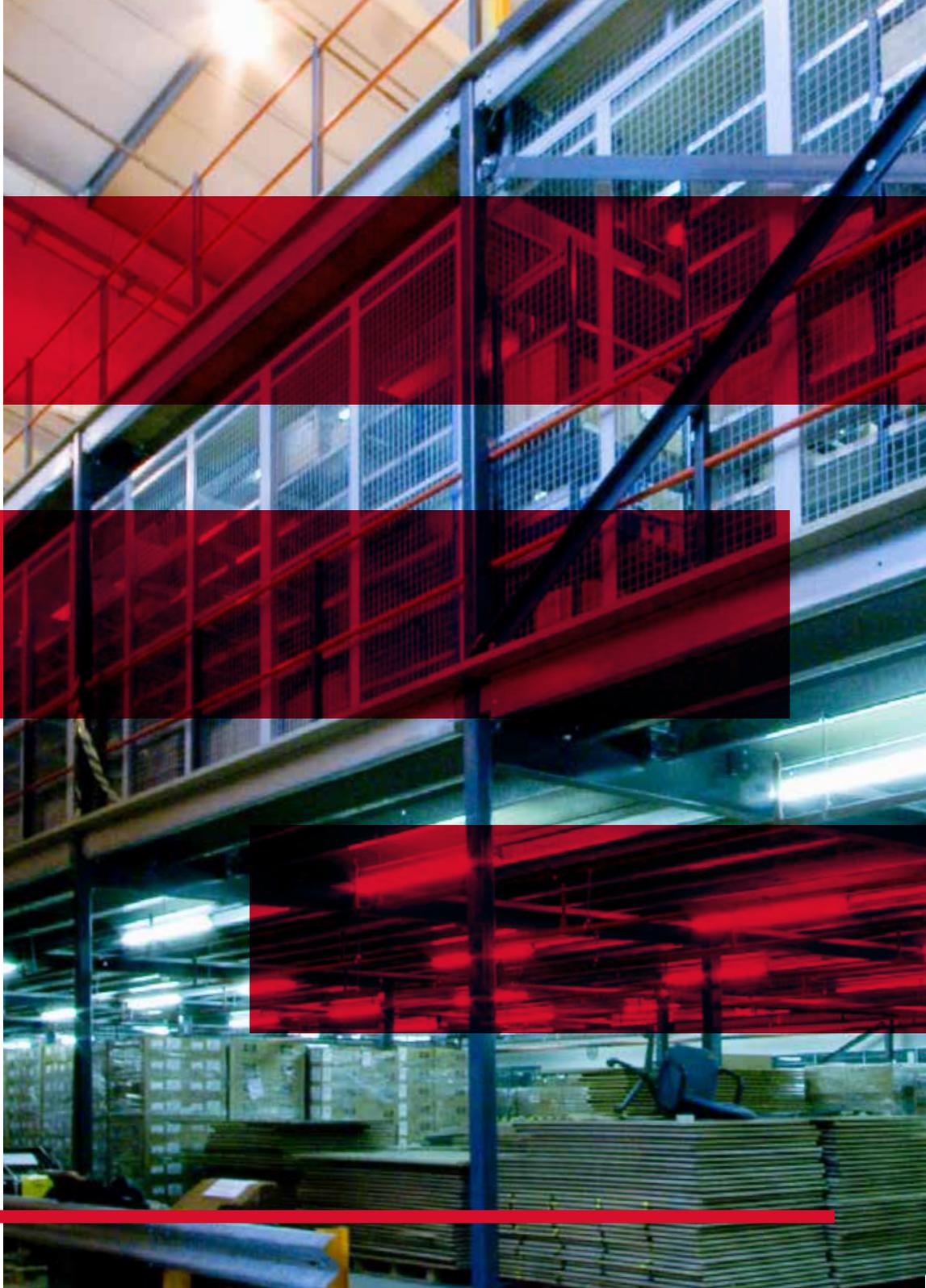
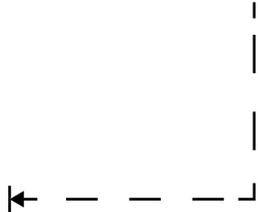


# What drives us

The philosophy of our company has remained consistent over the years: to deliver **high quality value-engineered solutions** and **keep people safe** while working at height. We don't cut corners – **we do things right.**

As a result, Hi-Level has put a robust framework in place to protect the safety of our customers and our staff and ensure the quality and design of our bespoke product is fit for purpose.

We're committed to **raising the standard** in quality and safety.





# Raising the standard

All Hi-Level floors are designed to meet the requirements of BRE Digest 437, Building Regulations and all relevant **British and European standards**.

We are externally audited and hold the following certifications and trade memberships:

## Certifications

- ✚ ISO 9001 – Quality Management
- ✚ ISO 14001 – Environmental Management
- ✚ OHSAS 18001 – Occupational Health and Safety Assessment Series
- ✚ CE Mark – Structural Steel Components
- ✚ SSIP – Safety Schemes in Procurement

## Trade Memberships

- ✚ CHAS – Contractors Health and Safety Assessment Scheme
- ✚ AMHSA – Automated Material Handling Systems Association
- ✚ Construction Line – Pre-qualified supplier for the construction industry (silver member)

All customers are provided with a CE Declaration of Performance on completion of their project.

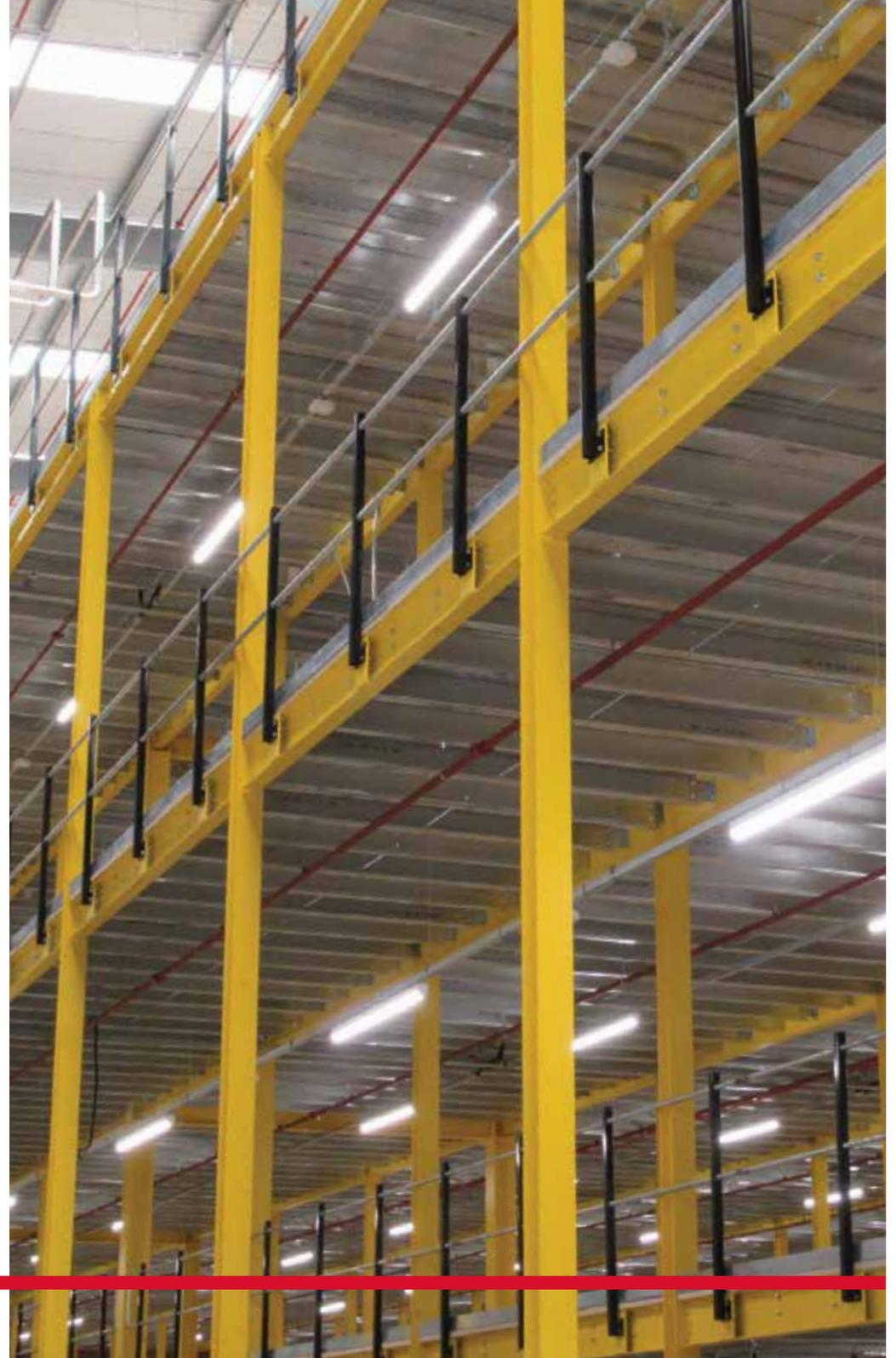


# Our customers

We can undertake projects of all sizes and complexity across sectors including **retail, production, warehousing and automation.**

We have successfully installed thousands of single and multi-tier floors in premises ranging from large automated distribution centres and factories to commercial sites including airports and retail stores.

Working both directly and via third parties, we're proud to have delivered high quality mezzanine solutions for major brands including Amazon, DPD, Ocado, Tesco, IKEA, Next, ASOS and Jaguar Land Rover.



# Our products

Depending on your load requirements, aesthetic preferences and budget, we have a range of flooring solutions from particle board and steel decking to concrete composite floors. We also offer ancillary products including fire protection, feature staircases and pallet gates.

1. Particle board
2. OSB decking
3. Forge welded grating
4. Composite decking
5. Concrete composite
6. Durbar plate





- 1. Edge protection
- 2. Feature handrails
- 3. Industrial staircases
- 4. Feature staircases
- 5. Pallet gates
- 6. Fire protection



# Project management

Hi-Level provides a turnkey solution to customers, from initial quotation through to installation. Our processes are well established and we run our projects efficiently to ensure we meet the installation deadline agreed.

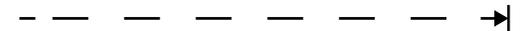
Each project is coordinated and controlled by an experienced Hi-Level Project Manager, ensuring that you have a single point of contact throughout.



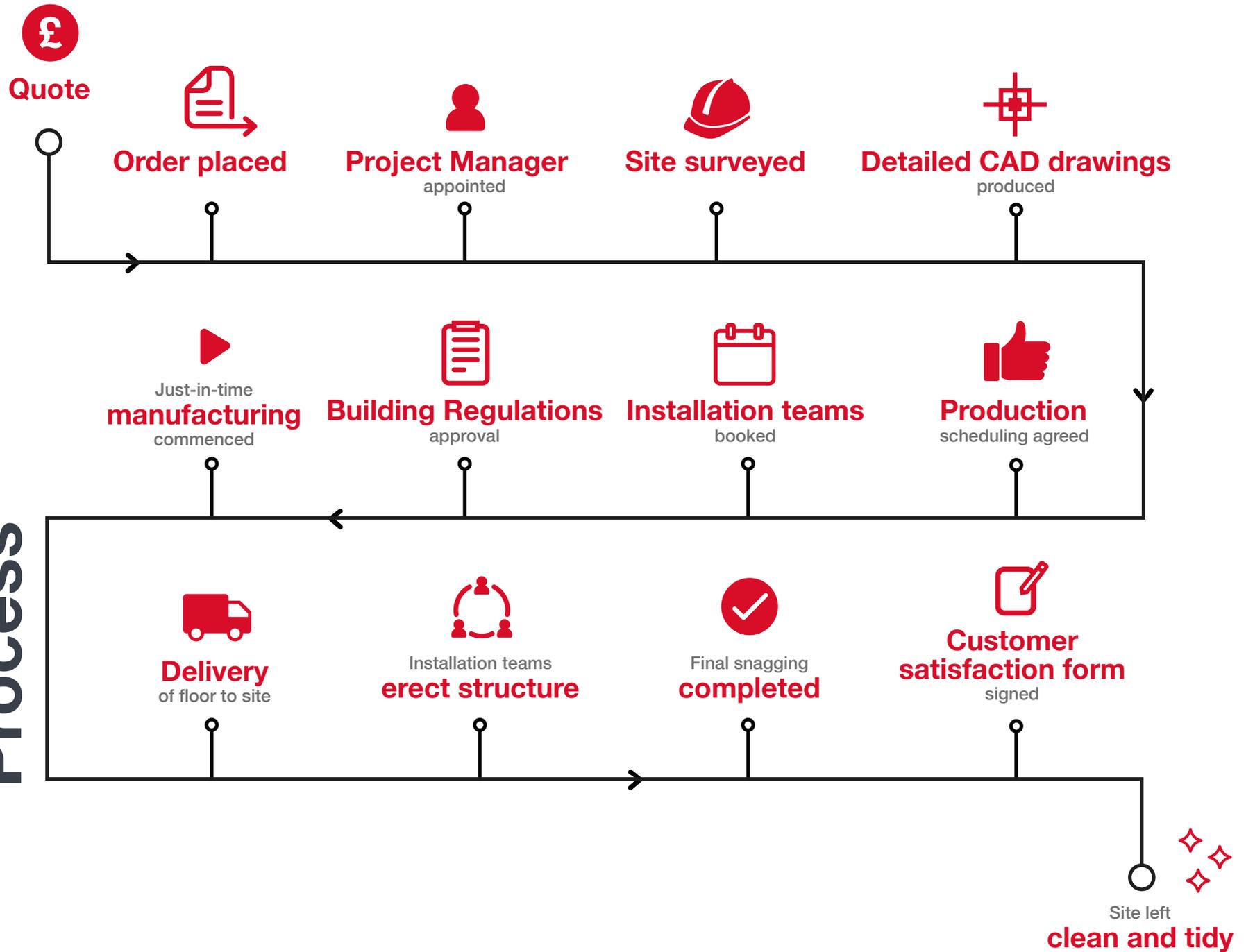
Site surveys and inspections are usually conducted within one week of the order being placed by our own fully-qualified surveyors using the most accurate surveying equipment on the market. Having this expertise in-house allows us to respond quickly and to ensure we fully understand the unique requirements of each site.

Data from the survey is fed into our proprietary mezzanine floor production system, iQD – the only fully integrated and computerised mezzanine floor production system in the market.

Using just-in-time principles, iQD manages the whole mezzanine production process, producing fast and accurate quotations, production schedules, management information, detailed CAD drawings, materials procurement, manufacturing drawings and installation scheduling.



# The Hi-Level Process



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